



CROSSFORM[®] Mobile Tech

On-the-go technology that keeps your technicians up to date.

Introducing Mainstream's PDA-based module for technicians in the field. *Mainstream Software developed the CrossForm Mobile Tech for PDA-equipped technicians. This state-of-the-art module enhances performance and productivity by allowing technicians to concentrate on their core job assignments instead of costly administrative duties like paperwork.*

Synchronized information, responsive service. *Mobile Tech enables technicians to access, capture and modify information on the job site. Customers gain confidence, knowing that you have the technology to obtain and manage data quickly and accurately. This simple, intuitive system offers extensive features.*

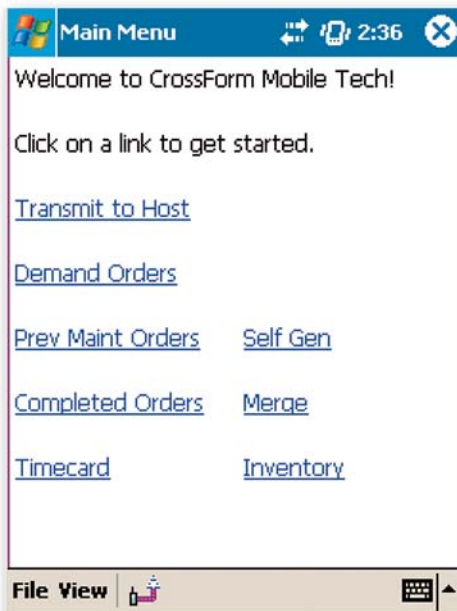
Comprehensive capabilities right at hand.

Mobile Tech helps you:

- Process demand/preventive maintenance orders. PM job plans display on the PDA.
- Display detailed work order descriptions for job tasks, assets & inventory.
- Track labor hours and work order time-frames with timecard reporting.
- Reassign ticket to request 3rd-party vendor, when further expertise is needed.
- Manage inventory via PDA.
- Empower technicians to complete total work order, including labor and material costs.
- Eliminate paperwork & manual data entry.
- Verification signature. Assures customer approval.
- Configurable. Features can be activated based on your specifications.

Mobile Tech gives you:

- LAN/WAN wireless capabilities.
- Self-generate work orders.
- Store & forward system, enabling technicians to process work orders anywhere in the field & to update the CrossForm database through synchronization.
- Quick closeout. Technicians can specify resolution codes for standard wording.
- Bar code scanning. Accurate data capture, saving valuable time in the field.



Main Menu 2:36

Welcome to CrossForm Mobile Tech!

Click on a link to get started.

[Transmit to Host](#)

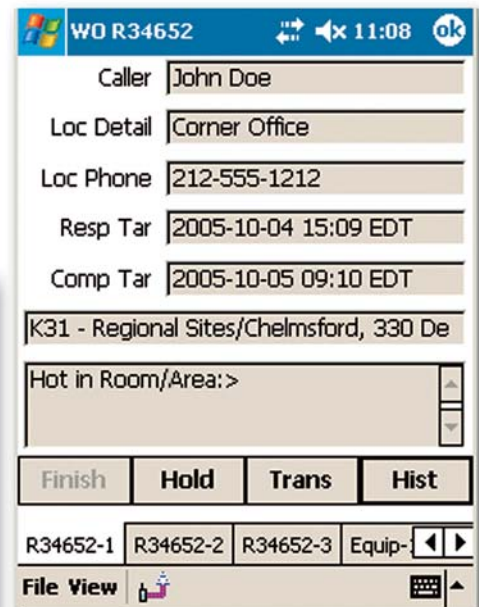
[Demand Orders](#)

[Prev Maint Orders](#) [Self Gen](#)

[Completed Orders](#) [Merge](#)

[Timecard](#) [Inventory](#)

File View



WO R34652 11:08

Caller: John Doe

Loc Detail: Corner Office

Loc Phone: 212-555-1212

Resp Tar: 2005-10-04 15:09 EDT

Comp Tar: 2005-10-05 09:10 EDT

K31 - Regional Sites/Chelmsford, 330 De

Hot in Room/Area: >

Finish	Hold	Trans	Hist
R34652-1	R34652-2	R34652-3	Equip- < >

File View

Efficient. Accurate. Secure. Access the power of Mobile Tech.

Expedite work order completion process.

Eliminate travel time to the office. Transfer completed work order information (labor, comments, materials, costs, etc.) and receive new information at the work site through synchronization with CrossForm.

Improve accuracy of work orders by eliminating potential mistakes on paper and/or lost paperwork. Completion is only permitted by entering key data inputs, ensuring data consistency.

Save time and money. Minimal training and implementation/configuration time. Designed to be easy to learn and use.

Enhance communication through synchronization in the field. All necessary parties stay informed and involved, producing better results for your customers.

Increase customer satisfaction with accurate, fast completion of work order requests.

Secure access via SSL technology.

Expand operations without additional administration staff.

Reduce operating costs. Produce more and increase revenues. With less paperwork, technicians spend more time on work orders.

State-of-the-art solution for field technicians.

When it comes to streamlining your technicians work process, CrossForm Mobile Tech is the best answer.

Free trial period.

Contact Mainstream Software to take advantage of a free, no-commitment needs analysis and a free trial period.

CrossForm's exceptional performance will be obvious.

Significant ROI with Mobile Tech: Payback in 19 months

Technician: Standard operations for work	Current Effort: Jobs within 10-mile radius	Effort using CrossForm Mobile Tech
Collating paper work orders at start of the shift	5 min.	1 min.
Manual entry of paper work order	3 min.	2 min.
Travel time to return for new work orders during the day	15 min.	0 min.
End-of-day review of work orders	10 min.	7 min.
End-of-day entry of timecard	5 min.	1 min.
Total time spent per day	38 min.	11 min.
Cost per day per technician	\$15.83	\$4.58
Cost per day for work force	\$158.33	\$45.83
Cost per year for work force	\$36,258.33	\$10,493.83
Annual savings from paperwork	\$25,762.50	

These calculations are based on a company employing 10 technicians whose burden rate is \$25/hour and whose annual number of work days is 229. Depending on the size and structure of your company, savings will vary.

Requirements

- Windows® Pocket PC
- Server running Windows® 2000/2003

Note: Supports both Wireless LAN and Wireless WAN technology (optional). Loading the data from the PDA to the CrossForm database can be done through the PDA cradle, direct connection or wireless network connection.



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